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April 14, 2010

Ms. Jocelyn Boyd, Interim Chief Clerk Public Service Commission of South Carolina Clerk's Office Post Office Drawer 11649 Columbia, SC 29211 S. C. PUBLIC SERMCE COMMISSION

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Dear Honorable Interim Chief Clerk Boyd;

I am writing to oppose the request of South Carolina Electric & Gas Company "the authority to adjust and increase its retail electric rates, charges, and tariffs".

I oppose this increase for the following reasons:

First, the services that SCE&G provides is inferior compared to their competitor. Our lights are off more frequently than on. All during the year, when it rains, the wind blows and an occasional snowstorm, we do not have lights from 3 to 12 hours. While Palmetto Electric lights are stable and remain on throughout in-climatic weather.

Second, SCE&G has acknowledged that many of their electrical lines are damaged; however, they have not corrected these problems. In 2009, they did cut trees from around many of their wire lines; however, the problem is not resolved. We become concern, when we have in-climatic weather, praying that our lights remain on.

Third, the Smart Meters recently installed by SCE&G have increased our electrical bill significantly. This rate increase has created a hardship on families who are collecting unemployment, others who are earning minimum wages, and the elderly who are on fixed incomes.

In addition, I request that the Public Service Commission of South Carolina ("Commission") schedule a public hearing in Jasper or Beaufort County for the convenient of the public who are assign the services of SCE&G.

While I recognize the need for reasonable rate adjustments periodically, the proposed increase is beyond reason, and is unaffordable for the people in this community. Therefore, I strongly urge you to come to a swift decision to stop this rate increase. We look forward to your action on this matter.

I remain,

Carrie Fair

Customer